



**IDAHO** Department of  
Health and Welfare

**MMIS Certification Update**  
December 2011

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Department of Health & Welfare  
Division of Medicaid



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**MMIS Certification Process**

- Certification checklists were completed by the state, as required by CMS.
- Checklists are grouped by business area, based on federal and state requirements for a fully functional MMIS.
- 16 Checklists were completed for Idaho's MMIS certification.
- Data was collected to verify all MMIS functionality.



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**Preparing for the Certification Site Visit**

- Preparation activities began soon after go-live.
- Certification activities were led by state staff, and supported by MMIS contractors.
- 18 presentations were prepared for the CMS site visit.
- Site visit roles and responsibilities were defined.
- The Schedule of site visit activities was finalized.



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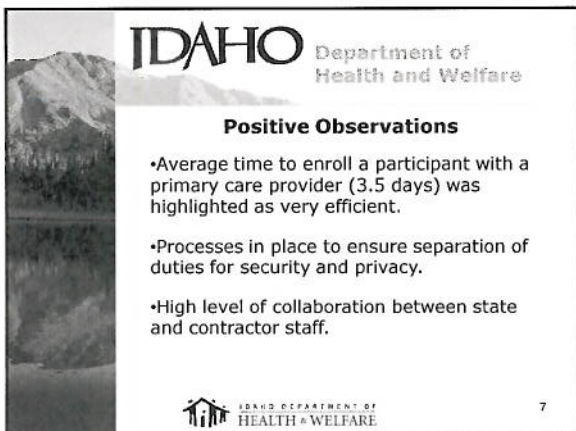
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**Positive Observations**

- Average time to enroll a participant with a primary care provider (3.5 days) was highlighted as very efficient.
- Processes in place to ensure separation of duties for security and privacy.
- High level of collaboration between state and contractor staff.

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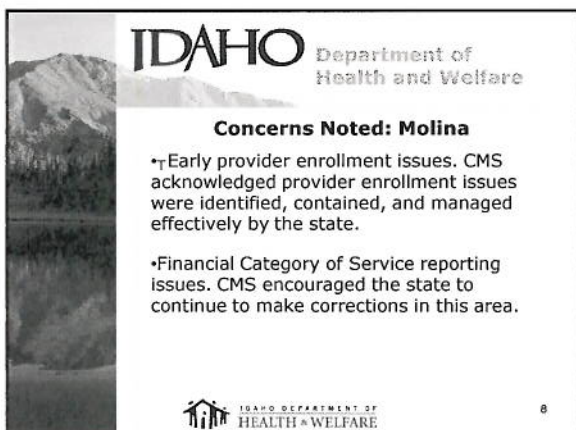
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**Concerns Noted: Molina**

- Early provider enrollment issues. CMS acknowledged provider enrollment issues were identified, contained, and managed effectively by the state.
- Financial Category of Service reporting issues. CMS encouraged the state to continue to make corrections in this area.

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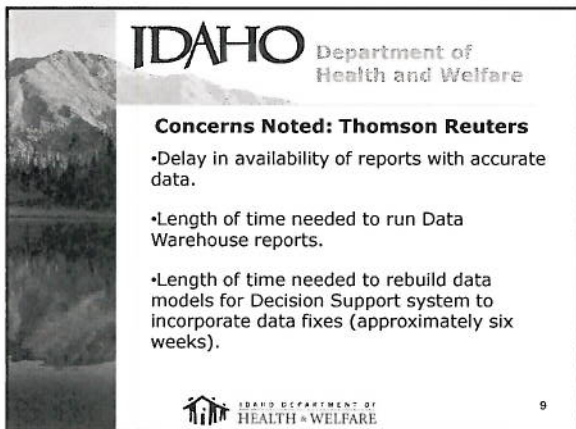
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**Concerns Noted: Thomson Reuters**

- Delay in availability of reports with accurate data.
- Length of time needed to run Data Warehouse reports.
- Length of time needed to rebuild data models for Decision Support system to incorporate data fixes (approximately six weeks).

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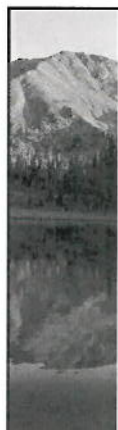
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**Additional Observations**

- No concerns were noted with the Pharmacy system.
- Metrics for paid, denied and pended claims were within expected ranges.
- No concerns were noted for multiple business areas.
- All action items were completed before the end of the site visit.

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**MMIS Certification Decision Process**

- CMS will continue analysis after the site visit.
- Certification decision may be made as early as December 31, but could take up to 60 days.
- Results will be received in a report.
- The certification report will indicate whether certification is approved, and if approval is retroactive to the go-live date for each MMIS contractor.

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**QUESTIONS?**

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